

Huw Irranca-Davies AS/MS
Y Dirprwy Brif Weinidog ac Ysgrifennydd y Cabinet
dros Newid Hinsawdd a Materion Gwledig
Deputy First Minister and Cabinet Secretary for
Climate Change and Rural Affairs



Llywodraeth Cymru
Welsh Government

Your ref P-06-1521
Our ref HIDCC/01296/25

Carolyn Thomas MS
Chair - Petitions committee

28 August 2025

Dear Carolyn,

Thank you for your letter of 10 July regarding Petition P-06-1521 received from Sam Swash related to providing park home residents with the right to have a water meter fitted. I apologise for the delay in responding.

I have corresponded with Cllr Swash (who also raised the matter with the previous Minister for Climate Change in 2023). I previously confirmed that disputes about the resale of water are a private matter and I provided details of the existing legislation from Ofwat requiring resellers to apportion charges by one of the prescribed methods. The site owner is not required to install meters (it would be for them not the water company to do so). However, they do need to be apportioning charges by one of the prescribed methods and they must not make a profit on the recovery of charges.

Ofwat sets the maximum prices but it does not have powers to resolve disputes regarding the resale of water. I previously informed Cllr Swash neither CCW nor Ofwat are able to assist other than to advise on the water resale guidelines.

If charges are high due to leakage residents have the right to ask their water company to investigate. If a leak is found the water company will serve notice on the site owner for it to be repaired. As reducing leakage from the network is a priority for water companies they will respond to anyone who reports a possible leak whether they are the property owner, or bill payer.

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:
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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Thank you for writing to me on behalf of the Petitions Committee on this important matter. I hope you find this response helpful.

Yours sincerely,

A handwritten signature in black ink, consisting of several fluid, overlapping strokes that form a stylized representation of the name 'Huw Irranca-Davies'.

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